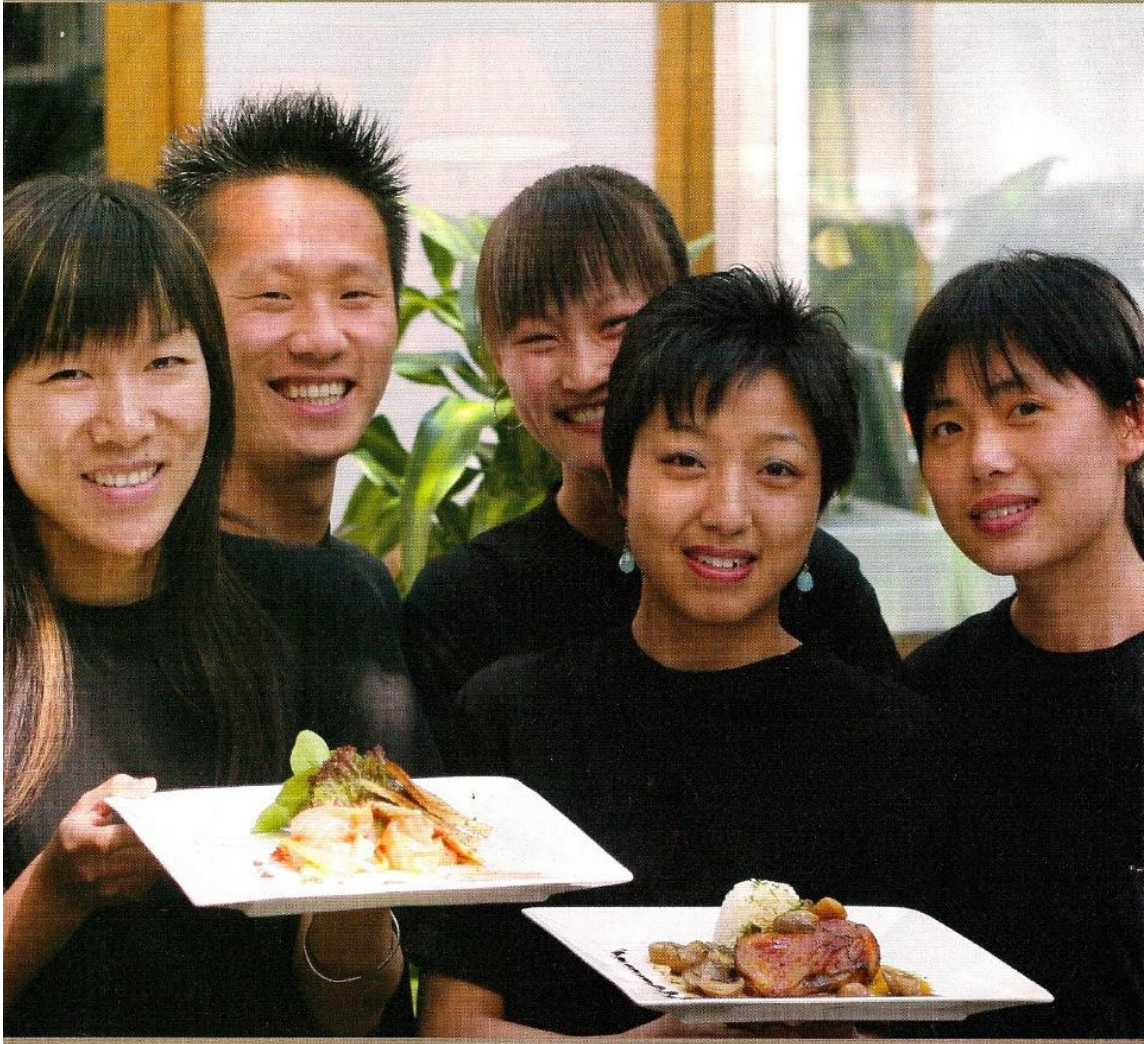


BEST SERVICE



Alameda

One of the secrets of Alameda's popularity, it seems, is the smiling faces behind the tray. "Each time I walk through the restaurant's door, I am greeted by at least one of the staff and, if there is room, I am given the option to choose where I would like my party to sit," says one reader, who's not even, like, important. "My mom was very careless and knocked a glass over," remembers one guest, who's still embarrassed, even now! "But the waitress was very patient and friendly. With a smile, and very polite, she helped us clean it up and then gave us a new one." His mother was unavailable for comment.